

Одиннадцатый урок Elementary

Hotel

Word	Meaning	Example sentence
adjoining rooms	two hotel rooms with a door in the centre	If you want we can book your parents in an adjoining room.
amenities	local facilities such as stores and restaurants	We are located downtown, so we are close to all of the amenities.
attractions	things for tourists to see and do	The zoo is our city's most popular attraction for kids.
baggage	bags and suitcases packed with personal belongings	If you need help with your baggage we have a cart you can use.
Bed and Breakfast	a home that offers a place to stay and a place to eat	I can book you into a beautiful Bed and Breakfast on the lake.
bellboy	a staff member who helps guests with their luggage	The bellboy will take your bags to your room for you.
book	arrange to stay in a hotel	I can book your family in for the weekend of the seventh.
booked	full, no vacancies	I'm afraid the hotel is booked tonight.
brochures	small booklets that provide information on the local sites and attractions	Feel free to take some brochures to your room to look at.
check-in	go to the front desk to receive keys	You can check-in any time after four o'clock.
check-out	return the keys and pay for the bill	Please return your parking pass when you check-out.
complimentary breakfast	free of charge	All of our rooms have complimentary soap, shampoo, and coffee.
cot, rollaway bed	a single bed on wheels that folds up	If you need an extra bed, we have cots available.
damage charge	money a guest owes for repairs to hotel property (when caused by violent or careless acts)	We will have to add a damage charge for the hole you put in the wall.
deposit	amount paid ahead of time to secure a reservation	You will not receive your deposit back if you cancel.

double bed	a bed large enough for two people	They are a family of four, so give them a room with two double beds.
floor	a level of the building	The swimming pool is on the main floor.
front desk, reception	the place where guests go to check in and out and to get information	Towels are available at the front desk.
guest	a person that is staying at the hotel	Our washrooms are for guests only.
hostel	a very inexpensive place for backpackers and travelers on a budget	In the hostel you probably won't get your own room.
hotel manager	person in charge at the hotel	I'll let you make your complaint to the hotel manager.
housekeeping, maid	staff members that clean the rooms and linen	Put a sign on the door if you want housekeeping to come in and change the sheets on the bed.
ice machine	a machine that automatically makes ice that guests can use to keep drinks cold	There is an ice machine by the elevator on all of the even numbered floors.
indoor pool	place for guests to swim inside the hotel	The heated indoor pool is open until 10 p.m.
inn	another word for "hotel"	There's an inn on the other side of town that has a vacancy.
Jacuzzi, hot tub, whirl pool	a small hot pool for relaxation	Our honeymoon room has a personal hot tub.
king-size bed	extra large bed	A room with a king-size bed costs an extra ten dollars a night.
kitchenette	a small fridge and cooking area	Your room has a kitchenette so you can prepare your own breakfasts and lunches.
late charge	a fee for staying past the check-out time	You will be charged a ten dollar late charge for checking out after 11 a.m.
linen	sheets, blankets, pillow cases	We will come in and change the linens while you are out of your room.
lobby	large open area at the front of the hotel	You can stand in the lobby and wait for your bus.

luggage cart	a device on wheels that guests can push their luggage on	Please return the luggage cart to the lobby when you are finished with it.
maximum capacity	the most amount of people allowed	The maximum capacity in the hot tub is ten people.
motels	accommodations that are slightly cheaper than hotels	Our motel is very clean and is close to the beach.
noisy	loud	The guests next to you have complained that you are being too noisy.
parking pass	a piece of paper that guests display in the car window while in the hotel parking lot	Display this parking pass in your window to show that you are a hotel guest.
pay-per-view movie	extra charge for movies and special television features	If you order a pay-per-view movie, the charge will appear on your bill.
pillow case	the covering that goes over a pillow	Room 201 doesn't need their sheets changed, but they requested one new pillow case.
queen-size bed	bed with plenty of space for two people (bigger than a double)	They have a queen-size bed so the small child can easily fit in the middle.
rate	cost of renting a room for a certain time period	Our rates change depending on the season.
reservation	a request to save a specific room for a future date	They say they made a reservation but it doesn't show on the computer.
room service	delivery of food or other services requested by guests	If you would like a bottle of wine, just call room service.
sauna	a hot room for relaxation, filled with steam	We don't recommend bringing young children into the sauna.
single bed	a bed for one person	The economy priced room includes one single bed.
sofa bed, pull-out couch	a bed built into a sofa or couch	The room contains a sofa bed so the room actually sleeps five.

towels	used to cover and dry the body after swimming or bathing	You can get your swimming pool towels at the front desk.
vacancy vacant	available rooms	We only have one vacancy left, and it is for a single room.
valet	staff that parks the guests' vehicles	If you leave your car keys with us, the valet will park your car underground.
vending machine	a machine that distributes snacks and beverages when you insert coins	The vending machine on the fifth floor has chocolate bars and chips.
view	a window that offers a nice image for guests	The room is more expensive because it has a spectacular view of the beach.
wake up call	a morning phone call from the front desk, acts as an alarm clock	What time would you like your wake up call?
weight room, workout room, gym	a room that guests can use for exercise and fitness	Our weight room has a stair climber and a stationary bicycle.
In/at a hotel	В отеле	
make a reservation for a room	забронировать гостиничный номер	
booking confirmation	подтверждение бронирования	
in advance	заранее	
discount	скидка	
hotel facilities	комплекс услуг, которые предлагает гостиница (например, бассейн, салон-парикмахерская, фитнес-зал и т.д.)	
The rate includes sauna, gym, parking, safe deposit box.	В стоимость включено: посещение сауны, спортивного зала, парковка автомобиля на территории отеля, возможность пользоваться сейфом для хранения ценностей.	
check-in time	час, с наступлением которого возможно заселение в номер (устанавливается администрацией гостиницы)	

check-out time	час, до которого необходимо освободить номер в день отъезда (в большинстве гостиниц - 12:00)	
VAT - сокр. от value added tax	налог на добавленную стоимость	
pay for services	оплатить услуги	
payment in local currency	оплата в местной валюте	
pay cash	расплатиться наличными	
cater	Обслуживать	
available	имеющийся в наличии	
At the moment there are no rooms available.	В данный момент свободных номеров нет.	
Room types:	Типы номеров:	
single room	одноместный номер	
twin room	двухместный номер с двумя кроватями	
double room	двухместный номер с одной двуспальной кроватью	
Room categories:	Категории номеров (по комфортности):	
Standard room	Стандартный номер	
Superior room	Номер повышенной комфортности	
Junior suite room	Номер «полулюкс»	
Suite room	Номер «люкс»	
Classification based on the food provided:	Классификация проживания по типу питания:	
B&B — bed and breakfast	Питание - завтрак	
HB — half board	Полупансион (как правило, завтрак и ужин)	
FB — full board	Трехразовое питание	
All Inclusive	Питание по программе «все включено»	
Hotel orientation	Как не потеряться в отеле	
reception desk	стойка администратора	

receptionist	администратор	
room	номер, комната	
lobby	вестибюль	
room service	обслуживание в номерах	
room key/key card	ключ/электронный ключ от номера	
brochures ['brəʊʃəz]	брошюры с информацией об отеле и достопримечательностях	
floor	этаж	
ground floor	первый этаж	
first floor	второй этаж (фактически)	
lobby bar	бар в лобби/вестибюле	
restaurant	ресторан	
snack bar	буфет	
lift/elevator	лифт	
news stand	газетный киоск	
housekeeper	горничная	
desk clerk	дежурный администратор	
laundry ['lɔ:ndri]	прачечная	
luggage/baggage (AmE)	багаж	
safe	сейф	
swimming pool	бассейн	
weight room/gym	тренажерный зал	
sauna	сауна	
In the room	В номере	
bed	кровать	
pillow	подушка	
bed spread	покрывало	
blanket	одеяло	
linen ['li:nɪn]	белье	
sheet	простыня	

mattress	матрас	
pillow case	наволочка	
chest of drawers	комод	
dresser	комод с зеркалом	
closet/wardrobe	платяной шкаф	
lamp	лампа	
window	окно	
balcony	балкон	
floor	пол	
walls	стены	
ceiling	потолок	
fridge	холодильник	
In the bathroom	В ванной	
bathtub	ванна	
shower	душ	
sink	раковина	
shampoo	шампунь	
soap	мыло	
towel	полотенце	
faucet ['fɔ:sɪt] (leaking faucet)	водопроводный кран (подтекающий кран)	
toilet	туалет	
toilet paper	туалетная бумага	
toilet brush	щетка для чистки унитаза	
plunger ['plʌndʒə]	вантуз	
mirror	зеркало	
hairdryer/blow dryer/fan	фен	
medicine cabinet	шкафчик над раковиной	
Useful Verbs and Phrases	Полезные глаголы и фразы	
to book a hotel room/table/ tickets	забронировать гостиницу, столик, билеты	

to check in	вселиться в гостиницу (зарегистрироваться)	
to check out	выехать из гостиницы	
to pay (with a card/in cash)	платить (картой/наличными)	
to disturb	беспокоить	
to do a room	убирать комнату	
to stay	оставаться, находиться	
to fix	чинить	
to take a damage charge/extra room charge	взимать плату за нанесенный ущерб/за пользование платными услугами	
Guest's Phrases	Лексика гостя отеля	
I'd like to change my room, please.	Я бы хотел поменять свой номер.	
Could you change my room, please?	Вы бы не могли поменять мой номер, пожалуйста?	
I have some problems:	У меня некоторые проблемы:	
Not enough towels	Недостаточно полотенец	
The room is too dirty	Комната слишком грязная	
Too stuffy/cold	Слишком душная/холодная	
The conditioner/TV/phone does not work	Кондиционер/телевизор/телефон не работает	
Noisy people next door	Шумные соседи	
Send someone to fix the light/water/TV.	Отправьте кого-либо починить освещение/водопровод/телевизор.	
Could you help me? / I need help.	Вы не могли бы мне помочь?/Мне нужна помощь.	

How do we get to our room form here?	Как нам добраться отсюда до нашей комнаты?	
Our TV set doesn't work.	Наш телевизор не работает.	
Have you got a Wi-Fi? How much is it?	У вас есть Wi-Fi? Сколько он стоит?	
Have you got a map of the place? Where can I take it?	У вас есть карта местности? Где я могу взять ее?	
We have problems with our bathtub, could you, please, fix it?	У нас проблемы с ванной, не могли бы вы ее починить?	
The window in my room won't close, could you fix it?	Окно в моей комнате не закрывается, не могли бы вы починить его?	
Could you call a doctor for me?	Не могли бы вы вызвать для меня врача?	
Could you do my room?	Не могли бы вы убрать мою комнату?	
Where is the restaurant/safe/toilet /bus station/taxi?	Где здесь ресторан/сейф/туалет/автобусная остановка/такси?	
How can I get to the beach/to the center?	Как я могу попасть на пляж/в центр?	
Are there any shops near here?	Здесь поблизости есть какие-нибудь магазины?	
We would like to check in/check out?	Мы бы хотели заселиться/выехать?	
Have you got a safe? Is it free of charge? How much is it? Can I pay in cash?	У вас есть сейф? Он бесплатный? Сколько он стоит? Могу я заплатить наличными?	
What time is the pool open?	Когда работает бассейн?	
What time is breakfast served at?	Когда подают завтрак?	
Can we get a wake-up call?	Можно нас разбудить?	
When is check-out time?	Какое время оплаты и освобождения номера в гостинице?	
Where can I buy a sim-card for my cell phone?	Где я могу приобрести сим-карту для мобильного?	
We have a reservation under Nataly Startseva.	У нас забронирован номер на имя Натальи Старцевой.	
We are checking out of room 23.	Мы выезжаем из номера 23.	
We have a few complaints.	У нас есть некоторые претензии.	

Will you charge us for a late check-out?	Нам придется доплатить, если мы покинем номер позже срока.	
Receptionist's Phrases	Лексика администратора отеля	
What's the problem?	В чем проблема?	
What's the matter?	Что случилось?	
What's wrong?	Что-то не так?	
We can change it , but tomorrow.	Мы можем поменять вам номер, но только завтра.	
I'm sorry. We can't. We are full.	Извините, нет свободных мест.	
What name is the reservation under?	На чье имя забронирован номер?	
How long will you be staying?	Сколько вы собираетесь оставаться?	
I'm afraid you can't check in until after 4:00 pm.	Я боюсь, вы не можете заселиться раньше 16:00.	
Complimentary breakfast is served in the lobby between 8 and 10 a.m.	Завтрак подают в лобби между 8 и 10 часами утра.	
The dining room is on the main floor at the end of the hall.	Столовая находится на первом этаже в конце холла.	
The weight room and sauna are on the top floor.	Спортзал и сауна находятся на верхнем этаже.	
Will you put/be putting this on your credit card?	Вы зачислите это на мою кредитную карту?	
There is an extra room charge on your bill.	На вашем счете имеются дополнительные расходы за комнату.	
I'll just need to ask you for your room keys.	Я должен попросить вас вернуть ключ от номера.	
Just call the front desk if you need any extra towels or pillows.	Просто позвоните на ресепшен, если вам понадобятся еще полотенца или подушки.	
Would you like to speak to the hotel manager on duty?	Вы хотите поговорить с менеджером отеля, который сейчас дежурит?	